

# Declaration of Consent Telephone Number PTV Cloud Services

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Shorttitle	Declaration of Consent Telephone Number
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## 1. Consent of the user

By providing your phone number and confirming the checkbox, you declare your consent to the processing of your phone number for the purpose of contacting you. At the same time, you expressly consent to the transfer of your phone number to an unsafe third country outside the European Economic Area (in particular to the USA). For the USA, there is neither an adequacy decision of the EU nor are there suitable guarantees for a data protection-compliant processing of your data. Therefore, there may be a risk to your data. For example, government agencies in the USA may gain access to your data without you having any legal protection against this.

Below you will find more information about the manner and scope of data processing.

## 2. Data subject information according to Article 13 GDPR

We ask for your phone number in connection with the free versions of PTV Developer, PTV Route Optimizer, PTV Map&Guide, PTV Map&Guide internet, TLNplanner, TLNplanner Next Generation and PTV Visum Publisher. It will be used to contact you and provide support and guidance. Your feedback will help us understand your use cases and improve the product to better fit your needs.

The legal basis for processing your phone number and for possible data transfer to third countries is your consent (Art. 6 Sect. 1 lit. a in conjunction with Art. 49 Sect. 1 lit. a GDPR). This consent is voluntary and can be revoked at any time. We consider the provision of the telephone number and the activation of the checkbox as consent to the processing of your personal data by PTV and, if applicable, to the transfer of your personal data to insecure third countries such as the USA. If you revoke your consent, further use of the Services is still possible. A revocation is possible at any time by sending an e-mail to [data-protection@ptvlogistics.com](mailto:data-protection@ptvlogistics.com).

In the USA, there is no level of data protection comparable to the requirements of the GDPR. Government agencies there have powers under various laws that may require disclosure of data. In some cases, companies may be forced to provide assistance to allow government agencies to conduct monitoring. This includes surveillance of EU citizens located outside the United States. These may be entitled to fewer rights than U.S. citizens. It is possible for government agencies to access personal information without us or you knowing. Effective enforcement of your rights is not likely to be possible in the United States.

We do our best to protect your data. This includes a variety of measures to ensure the security of your data. An overview of the measures we take can be found in our [Technical and Organizational Measures](#).

The type and scope of data processing includes storing the telephone number and using it to contact users for support and marketing purposes and to improve our products.

Your telephone number will only be stored for as long as is necessary to fulfill the stated purposes or until you revoke the consent you have given and then deleted.

### 3. Data subject rights

You have the right

- Pursuant to Art. 7 Sect. 3 GDPR, to revoke consent you have given to us at any time. This has the consequence that we may no longer continue the data processing based on this consent;
- to request information about your personal data processed by us in accordance with Art. 15 GDPR. In particular, you may request information about the processing purposes, the category of personal data, the categories of recipients to whom your data have been or will be disclosed, the planned storage period, the existence of a right to rectification, erasure, restriction of processing or objection, the existence of a right of complaint, the origin of your data if it has not been collected by us, as well as the existence of automated decision-making, including profiling, and, if applicable, meaningful information about its details;
- pursuant to Art. 16 GDPR, to request the correction of incorrect or incomplete personal data stored by us without undue delay;
- pursuant to Art. 17 GDPR, to request the erasure of your personal data stored by us, unless the processing is necessary for the exercise of the right to freedom of expression and information, for compliance with a legal obligation, for reasons of public interest or for the establishment, exercise or defense of legal claims;
- pursuant to Art. 18 GDPR, to request the restriction of the processing of your personal data, insofar as the accuracy of the data is disputed by you, the processing is unlawful, but you object to its erasure and we no longer require the data, but you need it for the assertion, exercise or defense of legal claims or you have objected to the processing pursuant to Art. 21 GDPR;
- pursuant to Art. 20 GDPR, to receive your personal data that you have provided to us in a structured, common and machine-readable format or to request the transfer to another controller; and
- complain to a supervisory authority in accordance with Art. 77 GDPR. As a rule, you can contact the supervisory authority of your usual place of residence or workplace or our company headquarters for this purpose.

### 4. Right of objection against direct advertising

If personal data is processed for the purpose of direct marketing, you have the right to object at any time to the processing of personal data concerning you for the purpose of such marketing; this also applies to profiling, insofar as it is related to such direct marketing.