Product Description
PTV Mira

Content

Shorttitle	Product Description PTV Mira
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1. Product objective

PTV Mira is designed to transform how users interact with route planning, optimization and execution by enabling fast, strategic, and interactive scenario planning. It complements the existing PTV Logistics SaaS product suite by targeting business planners and strategists who need quick answers without deep expertise in route planning, optimization, and execution.

PTV Mira is a conversational driven interface allowing users to interact with route planning, optimization and execution solutions provided by underlying PTV Developer APIs using natural language commands, drastically reducing the time needed to build and analyze scenarios from days to seconds. It combines conversational AI with visualization tools and connects various PTV services and data, avoiding the need for separate user interfaces and enables seamless commands, addressing the strategic "what-if" questions from planners and analysts rather than operation questions typical of the user interface products in the existing SaaS suite.

PTV Mira is an expansion or addition to the existing SaaS offering, not a replacement for it, attracting new users who may later require the robust operational features of PTV's traditional user interfaces and APIs.

2. Product description

2.1.   Registration and Activation
After registration on PTV Platform and logging in with your MyPTV ID and after product has been provisioned the user is granted access to PTV Mira.

PTV Mira is only accessible through one user account owned by the registered user who activated the subscription.

2.2.   Support
Support is offered as per the Standard Support Tiers.

3. Technical system description

PTV MIRA has the following technical properties and system requirements:

- **System Requirements**:
    - Browser: Latest version of Google Chrome or another Chromium-based browser
    - Screen resolution: 1600 x 900 (high colour quality) or higher
    - Device support: Designed for desktop usage, not for mobile devices
- **Data Storage**:
    - Application is hosted with AWS, Ireland, and stores user data and chat history.
    - Chats, reasoning and responses are logged additionally for usages stats, usage limits and incident/error monitoring
- **Security Measures**: Secure HTTPS data transmission, privacy-compliant data handling according to GDPR requirements.
- **Availability**: SLA uptime target of 99.9%
- **Language Suppor**t: English only. Configurable metric/imperial units and various date/time formats, time zones and currencies.