

# Subprocessors PTV Cloud Services

Shorttitle	Subprocessors PTV Cloud Services
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## 1. Subprocessors used for all PTV Cloud Services

The subprocessors listed below are used for all PTV Cloud Services.

Subprocessor	Adress/Country	Service
Microsoft Ireland Operations Ltd.	Carmenhall Road, Sandyford, Dublin 18, Ireland	Hosting of the PTV Cloud Service in the Azure Cloud
PTV Logistics GmbH *	Stumpfstraße 1, 76131 Karlsruhe, Germany	Operation of the product, Support

\* applies as a subprocessor for all customers whose contractual partner is an affiliated company of PTV Logistics GmbH.

## 2. PTV Developer

No other sub-processors are currently used for this PTV Cloud Service.

## 3. PTV Map&Guide and TLNplanner

The following subprocessors are used for the PTV Cloud Services "PTV Map&Guide", "PTV Map&Guide Internet", "TLNplanner Internet" and "TLNplanner Next Generation":

Subprocessor	Adress/Country	Service
colpari GmbH	Waldstraße 5, 04105 Leipzig, Germany	1st -Level Support
Intercom R&D Unlimited Company	2nd Floor, Stephen Court, 18-21 Saint Stephen's Green, Dublin 2, Ireland	Customer Engagement

## 4. PTV Route Optimizer

The following subprocessors are used for the PTV Cloud Service "PTV Route Optimizer":

Subprocessor	Adress/Country	Service
Intercom R&D Unlimited Company	2nd Floor, Stephen Court, 18-21 Saint Stephen's Green, Dublin 2, Ireland	Customer Engagement

## 5. PTV Visum Publisher

No other sub-processors are currently used for this PTV Cloud Service.

## 6. PTV Navigator G2

The following subprocessors are used for the PTV Cloud Service "PTV Navigator G2":

Subprocessor	Address/Country	Service
TomTom Global Content B.V.	De Ruijterkade 154, 1011 AC, Amsterdam, Netherlands	Navigation with real-time information
Google Ireland Ltd	Gordon House, Barrow Street, Dublin 4, Ireland	QR-Code-Scanner Firebase Crashlytics (crash reporter)